IMA application will be supported in IE browser only. Please use the respective browser and try installing the proper java version from the following link and set the following details:

<https://drive.google.com/file/d/124Eyg9sbEN9n9ma4NSTGDXmy3SUIS_uA/view?usp=sharing>

1. IMA Applet will support with **32-bit JDK 1.6.0\_51 to JDK 1.7.0**
	1. Please download the said version from above shared drive URL.
2. IE browser compatibility set for the domain
3. Make sure that URL “ <https://ima.centurylink.com/ima> “is added in the exception site list (Path: Control Panel->Java->Security-> exception site list)
4. Enable the java content in the browser option (Path: Control Panel->Java->Security-> select the “Java content in the browser” check box).



1. TSL checks in advanced settings (find the attached screenshot)



1. Required “QwestIMACertificate.p12” certificate under the path C:\users\ (User ID) \. Password for the certificate is “qwest1”.





1. In Internet Explorer settings, open “Internet Options” -> “Security”

There we need to add “<https://ima.centurylink.com/ima>” in ”Trusted Sites” and uncheck “Require Server Verification”

After all the set-up is done, then open IMA application URL(<https://ima.centurylink.com/ima>) and check the following option.

